

# Manufacturing & Distribution Services

## Why is TTS different than other vendors?

It has been our experience that many process breakdowns are the result of poor communications. A good example is that the visionary throws the ideas over a brick wall, the implementers make their changes to create the plan, and by the time it gets thrown over the wall so that the doers can actually execute, the original meaning has been lost. TTS is very good at helping companies tear down the walls between various divisions, operating companies, or departments within an organization. Our team's experience and training provide us a unique perspective that other service providers will not have. TTS is your business partner, delivering value and results, regardless of the challenge.



## Training Program Development & Delivery

The tasks performed by your workforce vary in complexity and your training should as well. Simple tasks can be performed following a procedure or direction, such as 'Insert tab A into slot A.' However, more complex tasks require higher levels of comprehension and skill. TTS drives your training with an integrated approach for maximum effectiveness. Training is matched to your situation with a combination of training methods. Our solutions include eLearning, instructor led training and blended learning approaches. Our blended learning has won IACET's Exemplar Award for External Training and TTS was the first company to win the award for a technical training program. Our training has also been recognized with awards and recognition from the Bersin What Works Awards and BrandonHall. Whether you need a Controls, Bearing Maintenance or an Arc Flash course, we've probably taught it.

#### Maintenance Performance Improvement

Maintenance philosophies range from a "run until it breaks" mentality to a continuous monitoring and repair program. Equipment criticality, location, cost and types can be used to determine the philosophy for equipment. But how do you know when to do maintenance? Most facilities start with a preventive maintenance program as recommended by the equipment vendors. TTS' comprehensive services provide a path to world-class maintenance. We analyze conditions and implement plans to improve staff capabilities, documentation deficiencies, and process weaknesses. We work as your partner for as much of the process as you require.

### Our Maintenance Performance Improvement Services include:

- Maintenance Audits
- Staff Competency and Skills Assessments
- Criticality Assessments
- CMMS Implementation and Optimization
- Procedure Writing
- Staff Augmentation
- KPI Development & Education
- Standardization & Compliance of Work Standards
- Safety Program Development
- Arc Flash/NFPA 70E Programs

#### TTS Client Partners include:

Walgreens Toronto Water

Georgia Pacific ValPak
Caterpillar Siemens
First Quality Fluor

SSI Schaefer Nestle Waters NYC Metropolitan Unilever

Transit Authority
Texas Power Systems

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